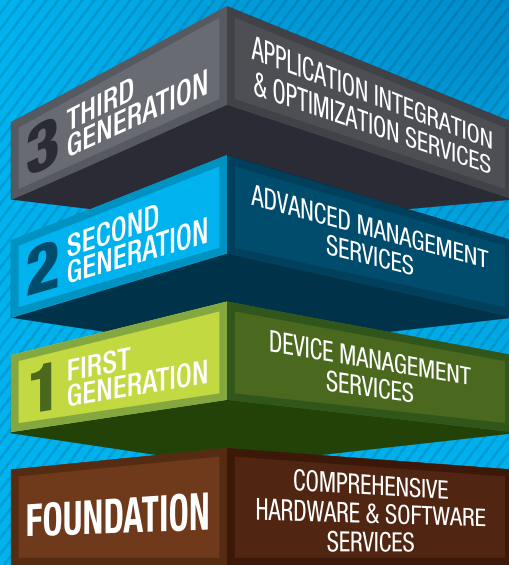


Mobile Managed Services

THE FIRST FULL LIFE CYCLE MOBILITY SOLUTION



The Difference is Us



Mobile Managed Services from TRG delivers the services you need to make your mobile deployment the best it can be.

We have built the most comprehensive suite of managed services in the industry based on the foundation of hardware service excellence we already provide.

These services are highly scalable, flexible and secure, and deliver the highest ROI possible.

Comprehensive Hardware & Software Services

➤ 1ST GENERATION: Device Management Services

SERVICES:

- Device staging and configuration
- Help desk services
- OTA device/application updates
- Advanced fault resolution and diagnostic services
- Deployment services
- Asset tracking
- Asset labeling
- Repair services

BENEFITS:

- Improved device reliability
- Reduced worker downtime
- Reduced no fault founds
- Reduced help desk calls
- Quicker deployments

➤ 2ND GENERATION: Advanced Management Services

SERVICES:

- Pro-active device management service:
 - Battery management
 - Application management
 - Battery replacement
 - Device swap-out
 - Advanced rental
 - Device utilization
- Regular performance review and audit
- Application management
- Application upgrade management
- Active deployment tracking and reporting
- Advanced service audit

BENEFITS:

- Increased worker productivity
- Increased user adoption levels
- Increased ROI
- Replicated best practice across organization
- Reduced device ownership costs through better utilization management

➤ 3RD GENERATION: Application Integration & Optimization Services

SERVICES:

- Integrated application analytics
- Mobile strategy implementation
- Business process improvement
- Advanced service review and audit
- Custom alerting
- Customized KPI and business metric reporting and analysis
- Market sector specific analytics

BENEFITS:

- Enhanced customer satisfaction
- Improved mobile process throughput
- Improved success rates for change management programs
- Enhanced application performance

TRG's Mobile Managed Services Is The First Full Life Cycle Mobile Management Solution

OUR MOBILE MANAGED SERVICES GIVES YOU MORE OF WHAT YOU NEED TO WORK SMARTER

Every customer and mobile deployment is different, so we've designed this complete service solution that is customized to the unique needs of your business.

⇒ Reduce operational costs

⇒ Maximize mobile worker productivity

⇒ Develop more efficient mobile business processes

⇒ Improve customer satisfaction

⇒ Reduce Total Cost of Ownership (TCO)

⇒ Deliver a higher and measurable ROI

Expect more from your mobile services. Find out more about how TRG's Mobile Managed Services will help drive your operational success.

⇒ Visit us online at www.trgrepair.com



The Difference is Us

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