

The TRG Repair Promise

- ⇒ SIMPLICITY. A single repair source and point of contact
- ⇒ EFFICIENCY. Timely, complete repair of all equipment
- ⇒ DEDICATION. Our team is with you every step of the way
- ⇒ VALUE. The highest quality of repair and the most aggressive pricing in the industry

ServiceHub allows you to submit equipment repairs and track progress online without the need to pick up the phone.

TRG's ServiceHub is real-time information at your fingertips. Monitor the status of your repair at any time by logging on to our secure site. Submit orders, view repair tickets, track your shipments and create customized reports.

Here's how it works:



TRG assigns each client a username and password to access ServiceHub any time, anywhere. This is your backstage pass to the TRG experience. You'll know exactly when equipment is received, repaired and shipped back to you.



When equipment breaks, simply log in and submit a repair request. TRG immediately receives your order and provides you with a confirmation number. Curious how many times a device has been repaired? ServiceHub allows you to research past repairs and identify problem devices you may want to upgrade or replace.



Repair Depot

No matter which program you choose, we fully service your equipment at our centrally located facility in Westlake, Ohio. Our team of professionals diagnose and repair your equipment. You may track the entire repair process online via ServiceHub.



Ship your equipment to TRG and ServiceHub provides you with notification upon receipt. Now that your order is in the queue, you may track its progress.



Equipment is evaluated and repaired by expert technicians. Progress is recorded so you may locate your equipment at any time. A secondary technician reviews the repairs and tests the equipment before shipping your return.



TRG air-seals, packages and ships the equipment to your location. The turnaround time for the entire process is determined by your chosen repair package. We'll return your equipment back to your location overnight or within the week.

TRG eliminates downtime for your business. To learn more about ServiceHub, contact a TRG representative at [1.877.852.8740](tel:18778528740). We'll personally answer your call from 8 a.m. to 5 p.m. EST, Monday through Friday.

Visit us online at www.trgrepair.com



The Difference is Us

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